

Automatic Toner Fulfillment



COLAMCO Supplies Management provides a simple and efficient way to acquire and manage printing supplies, while lowering inventory and storage costs. The service includes a range of management options for consumables needs, including maintenance kit services and supplies. COLAMCO's Supplies Management strategy builds upon our strong heritage and leadership in the printing industry to deliver automated consumables.

COLAMCO Supplies Management includes:

- Printer-initiated, fully-automated supplies ordering with Automated Toner Delivery
- Maintenance kit sourcing including delivery
- Communication and tracking of supplies ordering activities
- Multi-Brand Fulfillment for a wide range of products
- Supplies usage reconciliation and reporting



Customers will realize the following benefits:

Reduced administrative costs - An overall supplies management strategy and streamlined ordering with Automated Toner Delivery allows you to focus on business-critical activities. Device-initiated toner sensing and ordering ensures timely delivery of toner, at the right time to the right printer without the need for human interaction or costly stocking and storage of supplies.

Flexibility - Customers also have the opportunity to order supplies on the web or through COLAMCO phone support. All ordering processes are simple and convenient.

Maximized uptime - COLAMCO offers a choice of maintenance kit services. Customers may choose to order the self-install Maintenance Kit Replacement Service.

Visibility - Supplies tracking and usage reports provide management insight into consumption levels comparing actual usage against forecasts, color usage, and other trend information to help manage and optimize the overall print environment

Service Alerts - COLAMCO will utilize the Data Collection Agent to improve efficiencies around the dispatching of printer related service alerts



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